

7 September 2026

Valaciclovir Viatriis (valaciclovir) 500 mg film coated tablet

Dear Healthcare Professional,

We are writing to provide you with an important update regarding valaciclovir 500 mg film coated tablet sponsored by Viatriis Ltd.

To maintain supply, a provisional consent has been granted by Medsafe for Valaciclovir Viatriis 500 mg film coated tablet to allow the supply of product manufactured for the French market into New Zealand.

There are differences between the product produced for the French market and the New Zealand product such as formulation and tablet appearance. Please refer to the table overleaf.

The blister strips from the French market will be placed into New Zealand registered cartons. As the blister strips are from a different market, the following is of note:

- The foils are in French
- The trade name printed on the foil differ slightly from 'Valaciclovir Viatriis'.

Adverse Event Reporting & Medical Enquiries

Please report any suspected adverse events via email to Medinfo_anz@viatriis.com. Alternatively, suspected adverse events may be reported to the Centre for Adverse Reactions Monitoring (CARM) online at <https://pophealth.my.site.com/carmreportnz/s/> reporting or by email to CARMreport@health.govt.nz. Please direct any medical enquiries to Viatriis or report any suspected adverse drug reactions to Viatriis via telephone on 0800 168 169 or by email at medinfo_anz@viatriis.com.

Yours sincerely,

Elissa Soo

Elissa Soo
Senior Medical Affairs Specialist, ANZ

Formulation

Vaclovir 500 mg	Valaciclovir Viatris 500 mg
- Valaciclovir hydrochloride - Microcrystalline cellulose - Magnesium stearate - Opadry white OY-58900	- Valaciclovir hydrochloride - Microcrystalline cellulose - Povidone - Crospovidone - Magnesium stearate - Opadry white YS-IR-7003

Tablet Appearance

Vaclovir 500 mg	Valaciclovir Viatris 500 mg
White coloured, oval shaped, biconvex film-coated tablet with a break line on one side and plain on the other side.	White to off white, capsule shaped, biconvex film-coated tablets with 'VC 500' on one side and 'G' on the other side.

Foil Appearance

Vaclovir 500 mg	Valaciclovir Viatris 500 mg
	